

RTI ANNUAL SUPPORT

FREE SOFTWARE UPGRADES WITH UNLIMITED TECH SUPPORT

In order to initiate an annual support contract the RIP must be the same version as is currently shipping. Customers using an older version (excluding minor revisions) of the RIP must upgrade to the current version before purchasing a support contract.

Annual support contracts begin on the date of purchase and last for 12 months. The RTI annual support contract offers unlimited technical support during normal business hours (Monday through Friday 8:30a.m. to 5:00p.m. and Friday 8:30a.m. to 4:00p.m. Eastern Time).

The RTI Annual Support Contract costs \$995 per RIP license per year and includes:

- Free software upgrades for the RTI Harlequin RIP including minor and major releases
- Migration of software from older version to newer version
- Unlimited technical support during normal support hours
- Priority call-in and return assistance within two business hours
- 10% discount on RIP options and interface cards

Users with annual support contracts will automatically receive software upgrades for the RTI Harlequin RIP released during the contract term. Hardware upgrades such as computer hardware upgrades, dongle upgrades and interface card upgrades are not included.

To purchase a support contract, fax this sheet along with the order form to 941-924-0699 or email sales@rti-rips.com.

Dongle Serial Number: _____

Dongle Security Number: _____

Company Name: _____

Contact Name: _____

Phone: _____

Address: _____

By signing below, you agree to the terms and conditions listed above.

Customer Signature: _____

Date: _____

RTI reserves the right to cancel an annual support contract at our sole discretion and refund a prorated amount for the remainder of the contract. Annual support contracts must be paid in full before they become effective.

rti-rips.com

2034 Kai Drive, Sarasota, FL 34231

Phone: 941-925-1303

support@rti-rips.com

sales@rti-rips.com

RTI ORDER FORM

FAX: 941-924-0699 EMAIL: SALES@RTI-RIPS.COM

1. COMPANY INFORMATION	
COMPANY NAME	
CONTACT	
ADDRESS	
TELEPHONE	
FAX	
EMAIL	

2. SHIPPING INFORMATION (if different)	
COMPANY NAME	
CONTACT	
ADDRESS	
TELEPHONE	
FAX	
EMAIL	

3. ORDER DETAILS			
PRODUCT DESCRIPTION	UNIT PRICE	QTY.	TOTAL
	\$		\$
	\$		\$
	\$		\$
	\$		\$
	\$		\$
	\$		\$
	\$		\$
	\$		\$
	\$		\$
	\$		\$
U.S. SHIPPING RATES (For international shipping rates please call or email)	SHIPPING (see rates)		\$
SOFTWARE ONLY ORDERS FedEx Priority Overnight: \$100 FedEx Standard Overnight: \$75 FedEx 2 nd Day: \$50 FedEx Ground: \$25	SOFTWARE WITH COMPUTER FedEx Priority Overnight: \$250 FedEx Standard Overnight: \$200 FedEx 2 nd Day: \$100 FedEx Ground: \$60	SUBTOTAL	\$
		FL RESIDENTS ADD 7% SALES TAX	\$
		TOTAL	\$

4. EXISTING PRODUCT DETAILS If you are an existing customer, please enter your dongle information below.	
DONGLE SERIAL NUMBER	
DONGLE SECURITY NUMBER	

5. PAYMENT INFORMATION	
TYPE OF PAYMENT	<input type="checkbox"/> Check or Money Order (Made payable to RTI Global, Inc.) <input type="checkbox"/> Bank Transfer (Contact sales@rti-rips.com for details) <input type="checkbox"/> Credit/Debit Card <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <input type="checkbox"/> Discover Card
	CARDHOLDER NAME
	CARD NUMBER
	EXPIRATION DATE
	VCODE NUMBER (last three digits on the back Visa and MasterCard)
	CARDHOLDER ADDRESS AND POSTAL CODE

6. AUTHORIZATION	
I understand that I am the guarantor of payment and assume financial obligation with my signature. RTI reserve full retention of title to all goods until all sums due have been paid in full.	SIGNED:
	FULL NAME
	DATE